

2007

ANNUAL REPORT

Alabama Department of Human Resources

Historic R.C. Lawsuit Ends...

Federal oversight lifted from DHR
Taking care of Alabama's children

Judge releases Alabama from long-running child welfare case

Because of R.C. case, state has model child welfare system

AFTER DRAMATIC TRANSFORMATION OF STATE'S CHILD WELFARE SYSTEM.

"Alabama is today recognized as having the model child welfare system in the nation. What had been a dysfunctional system years ago is now considered the premier system in America."

Alabama Governor Bob Riley

Because of R.C. case, state has model child welfare system.

Gov. Riley Reacts to End of Court Supervision of Child Welfare

THE ISSUE A federal judge lifts court oversight of the state's child welfare practices after nearly two decades of litigation.

The R.C. case comes to an end

Alabama Department of Human Resources

Annual Report

Fiscal Year 2007

October 1, 2006 - September 30, 2007

Alabama Department of Human Resources

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The Alabama Department of Human Resources is an affirmative action/equal opportunity employer. All programs are administered in accordance with the Civil Rights Act of 1964, the Rehabilitation Act of 1973, the Americans with Disabilities Act of 1990, and all other state and federal civil rights laws.

SOME BASIC FACTS ABOUT THE...

Alabama Department of Human Resources



DHR'S MISSION

TO PROVIDE FOR THE PROTECTION, WELL-BEING, AND SELF-SUFFICIENCY
OF CHILDREN AND ADULTS

Major Programs

The Department of Human Resources' major programs include Family Services, Food Stamps, Child Support, Child Day Care, Adult Protective Services, and Temporary Assistance for Needy Families (TANF).

Diverse Responsibilities

The department has some of the most diverse responsibilities of any public or private agency. Although commonly referred to as the "welfare department," the agency's number one legal responsibility is to prevent abuse, neglect and exploitation.

The agency does play a major role in assisting needy families through administration of the Food Stamp Program and the welfare block grant (TANF). Support services are provided to help the families become self-sufficient. Many Alabamians are affected directly or indirectly by DHR programs, services or functions.

DHR Boards

DHR operates under the State Board of Human Resources. The Governor, who serves as Board Chairman, appoints the board members who serve six-year terms. The State Board approves major administrative actions, including the appointment of the Commissioner. The Board also approves the agency's operating budget.

The 67 county departments of Human Resources have boards that are appointed by county governments. City governments are involved in the appointment of County Board members in a few populous counties.

Department Employees

The agency has about 4,400 State Merit System employees, most of whom work in county DHR offices. Social workers represent the largest category of DHR staff, although a variety of professions are represented within the agency.

History

The Alabama Department of Human Resources was created in August 1935 to administer programs that were part of the Social Security Act. These programs were developed to help Americans suffering through the financial hardships of the Great Depression. The agency's original name was the Department of Public Welfare. In 1955, it was renamed the Department of Pensions and Security. The current name was adopted in 1986. Some programs have changed over the years. However, the agency's primary goal has always been to help people in need.

Revenues and Expenditures

In Fiscal Year 2007, DHR's revenues and expenditures totaled \$1,337,730,780, including more than \$600 million in food stamp benefits. The federal government provided approximately 80% of the agency's funds. Sources of state dollars included the General Fund, the Special Education Trust Fund, whiskey and beer taxes, and other earmarked taxes. Most of DHR's federal funding comes through the U.S. Department of Agriculture (USDA) and the U.S. Department of Health and Human Services (HHS).

DHR Facts

Federal Court Ends Child Welfare Oversight

R.C. Case Ends

On January 16, 2007, more than 18 years after the lawsuit was filed, Montgomery federal Judge Ira DeMent signed an order ending the R.C. case, citing the improvements that have made Alabama's child welfare system a national model for excellence.

"...the court finds that DHR successfully has reformed its child welfare system by developing a system of care which substantially complies with the requirements of the Consent Decree and the Implementation Plan and that judicial oversight is no longer necessary to avoid return to the deprived conditions that led to the commencement of this lawsuit in 1988 and to the court's intervention."

In a press release, Governor Bob Riley and state Department of Human Resources Commissioner Page Walley welcomed the news. "Alabama is today recognized as having the model child welfare system in the nation. What had been a dysfunctional system years ago is now considered the premier system in America. A lot of work has gone into making this transformation possible and we pledge to continue working hard to improve it even more for the well-being of the children and families of this state," Governor Riley said.

Commissioner Walley said, "It's difficult to overstate the significance of the end of the R.C. case. I want to thank Judge DeMent for his willingness to step in and assist the state as we took our child welfare program from the bottom to the top, and, of course, I want to recognize and thank the hard-working staff of DHR at both the state level and local level. They are the ones who dramatically improved the system and made this day possible."

A retrospective view illustrates the enormity and the completeness of the transformation that has taken place. When the R.C. lawsuit was filed, Alabama's foster care system was regarded as one of the worst in the nation. Dedicated county DHR staff struggled mightily to help hurting children while attempting to handle large numbers of cases with limited resources. In some instances, foster care was provided based upon what was available, not necessarily what a child's specific needs might be. Tired and frustrated from coping with poor working conditions, many veteran workers succumbed to job burnout. The loss of these experienced professionals exacerbated what was already a difficult situation.

The dramatic transformation that is now hailed as a national model began when a lawsuit was filed on behalf of R.C., an eight-year-old who was removed from his home and placed in foster care, where he endured multiple short-term placements, including confinement to psychiatric hospitals. He was heavily medicated, denied visitation with his father, and placed in a long-term residential treatment facility many miles from home.

It was alleged that R.C.'s plight was typical of the maltreatment to which other foster children were subjected. In 1991, a settlement of the case was reached, and the implementation of foster care improvements began. Each of the state's 67 counties made presentations asserting that they were meeting the very high standards required under the terms of the R.C. Consent Decree. During the presentations, local law enforcement officers, judges, school officials, and other members of the community attested to the fact that sweeping improvements had been made.

Alabama is today recognized as having the model child welfare system in the nation.

A Child Welfare Success Story in Progress

Jefferson County family's partnership with DHR and a private child service agency producing positive results

After almost 20 years of hearing and reading about the R.C. case, one could easily lose sight of the fact that the lawsuit was about very important services being provided to real families in crisis. While no child welfare system is perfect, the R. C. Consent Decree has produced many "success stories" in Alabama. Time and again, dedicated DHR workers and a family's resolve to overcome adversity have produced a happy ending. Children at risk of abuse or neglect have been rescued from dangerous situations, and placed with foster parents who care for them unconditionally. In other instances, intensive services have resulted in the successful reunification of families who had been struggling with what appeared to be insurmountable obstacles.

One of these successes involves a Jefferson County family's partnership with the Department of Human Resources and Youth Villages (one of the private agency partners of DHR). Faith, determination, commitment and resilience are all main ingredients in this family's success story in progress.

In the parlance of today's young people, Roderick Hill might be considered an "old school" kind of father. He is a firm believer in students making good grades in school, doing their chores around the house, and he insists that they respect adults. Those values reflect his upbringing, and if they were good enough for him, then they are certainly good enough for today's young generation.

Like some other doting fathers, Mr. Hill is not always thrilled about some of his teenaged daughter's clothing choices, particularly when the fit might draw attention from young men. "I remember what I was like at that age," he says. If he and his daughter reach a fashion impasse, his wife, LeDina, along with his mother and his sister, steps in to broker a compromise. "She's not my little girl in pigtails anymore. She's growing up to be a young lady," said Mr. Hill, who said he tries to be flexible.

In addition to the usual parenting challenges, Mr. Hill and his wife, LeDina, are addressing issues stemming from the family's involvement with the state's child welfare system. They say their relationship with the Department of Human Resources and Youth Villages has been very important in what is a success story that is still in progress. Through a partnership with DHR, private child service agencies provide services designed to help families in crisis overcome obstacles and develop a nurturing, healthy home environment. The "blueprint" includes an assessment of the families' needs, and a plan that builds upon the families' strengths and produces a positive outcome within a reasonable period of time.

Mr. and Mrs. Hill are caring for his teenaged daughter from a previous relationship. Sixteen-year-old ReUndra McCants had been in foster care for several years before coming to Jefferson County to live with her father and stepmother in 2007. When she initially came into care, the plan was for her to be reunited with her mother. Things changed when her mother encountered problems with stability. At one point adoption was being considered, but when Mr. Hill became aware of the situation, he intervened. "I said that I would take care of my own child," he said.

Before her father was granted custody, ReUndra visited every other weekend for about a year. When Mr. Hill decided he was going to seek custody of ReUndra, he discussed it with his wife. He understood that the commitment they were about to make would change their lives forever. Fortunately, Mrs. Hill did not simply accept the idea, she embraced it. "I couldn't have done any of this without her," Mr. Hill said, nodding toward his wife. In fact, it was Mrs. Hill who encouraged her husband to be open-minded about the counseling and other assistance being provided to the family. Mrs. Hill pointed out that, if her husband was going to be granted custody of ReUndra, there was a certain path to be traveled and a certain process that was required.

Continued on next page



Pictured from left, Roderick Hill, his daughter, ReUndra McCants, and his wife, LeDina Hill.

A Child Welfare Success Story

Continued from page 4

Obviously, there was going to be a big difference between having ReUndra over for visits, and having responsibility for her 24-hours a day seven days a week. Being a parent can be a tough job under the best of circumstances. Add to the equation the challenge of parenting a child who had been in several different foster homes over the years. The counselors explained the fact that, because of her experiences, ReUndra might have some anger issues.

These were some of the issues discussed during the counseling sessions. "The counseling has been great," Mrs. Hill said. Her husband agreed. "It got me to look at what I was doing in a different way," Mr. Hill said, stating that denying privileges—such as taking away her cell phone—is one way of getting ReUndra's attention when she fails to perform some assigned task. With her family's approval and encouragement, ReUndra continues to communicate with the foster mother she lived with just before she moved to Jefferson County. Mrs. Hill says the foster mother has been, and continues to be, a very positive influence on ReUndra. "She was always strict with her, like her dad," Mrs. Hill noted. If ReUndra does something that displeases her parents, the foster mother does not hesitate to call and discuss it with her. DHR workers and others have also remained in touch with the family.

ReUndra is enjoying life with her father and stepmom. Despite the many challenges she has faced, in many ways she is a typical teenager. She hopes to have her own car if she makes good grades, does her household chores, and stays out of trouble. Upon hearing this, Mr. Hill laughs and says ReUndra has never mentioned this to him. Smiling, he says his wife and ReUndra must have had that conversation during a time when he was not present. This one-on-one conversation between ReUndra and Mrs. Hill is another example of the closeness of their relationship. Mrs. Hill said they are trying to surround ReUndra with good people who love and care about her. "We are at the stage now where we are trying to prepare her to be a young lady," Mrs. Hill said.

Despite some difficult life experiences, ReUndra is still a very ambitious high school student. She is taking child development classes now. Already thinking about her future, she has expressed an interest in attending Tuskegee University. Presently, her top three possible career choices include being a pediatric nurse, owning a day care or working at a Boys and Girls Club. She already has a head start on the latter. ReUndra currently works with children at a local Boys' and Girls' Club where she is already making an impact. She offers encouragement to the children, particularly to those whose home environment is less than ideal. "A couple of them are foster children who have been in and out of homes. She can identify with them and she knows what they are going through," Mrs. Hill said. "She tells them it's going to be alright. They look up to her because of what she has been through," she added.

Hearing the voice of experience of one so young clearly is resonating with her young charges. ReUndra says she is very aware that the children pay close attention to what she says, what she does, and how she carries herself. She tells them to be polite, respect other people, and express themselves without using profanity. The influence of her tough, "old school" dad is clearly shining through.

The family is very proud that ReUndra is setting goals for herself and acknowledging that she is a kind of role model for the little ones at the Boys and Girls Club. She and her family are moving forward, resilient, committed, and determined to overcome adversity. Individualized services have been a major factor in making Alabama's child welfare system a national model. The Hill family said having a plan based on their specific needs was very important. Mrs. Hill noted that the services continued even after they were granted custody of ReUndra. She said the workers made sure the family knew they were there for them if they needed anything. "We have had a good experience with all the different services that we've had," Mrs. Hill said.

For families facing the same or similar issues, Mr. Hill says, "You've got to be committed to that cause. You've got to be committed to that person to get it done. You're going to have your ups and you're going to have your downs. You're even going to find yourself wondering 'why did I do this?' But to reach that goal, you've just got to be committed and you've got to stay 'prayed up,' Mr. Hill said. "And we stay prayed up," he added, stressing the importance of his family's religious faith. Undergirded by this faith and heartened by the knowledge that DHR, Youth Villages and their other partners are there when they are needed, the Hill family continues making strides in what is clearly a ...

child welfare success story in progress.

Family Services

CHILD WELFARE DIVISION MISSION STATEMENT

The Alabama Department of Human Resources will help families receive the least disruptive services they need, when they need them, and for only as long as they need them in order to maintain children in, or return them to, a safe, stable home.

Child Welfare System Has Second Federal Review

In partnership with the U.S. Department of Health and Human Services, each state's child welfare system is examined to determine its strengths as well as areas where improvement is needed. Alabama experienced its second federal review during FY 2007. In addition to interviewing staff of DHR's central administrative offices in Montgomery, selected case records from three counties—Jefferson, Tuscaloosa and Lee – were reviewed and interviews were conducted with families, older youths in care and staff. Preliminary findings noted a number of strengths such as: agency responsiveness to the community, timely response to child abuse and neglect reports, low rate of repeat maltreatment of children, and innovative resource development for children in foster care. The state must develop and implement a Program Improvement Plan (PIP) primarily directed toward permanency planning, so that children who come into care are placed in stable home situation with parents, relatives, or adoptive parents within the shortest amount of time possible.

Investigations of Abuse, Neglect Reports

Statewide, DHR investigated reports of abuse and neglect involving almost 30,000 children. Because of safety concerns, some of the investigations resulted in the removal of children from the home. At the end of FY 2007, there were 6,918 children in foster care.

**At the end of FY 2007,
there were 6,918 children in foster care.**

Investigative Interview Training

The National Children's Advocacy Center conducted training for members of counties' multidisciplinary teams. Funding was provided through the federal Children's Justice Grant. The multidisciplinary teams included DHR social workers and supervisors, child advocacy staff, law enforcement officials, and local district attorneys' staff who investigate child abuse and neglect.

**BECOME A FOSTER OR
ADOPTIVE PARENT
Call 1-866-4-AL-KIDS**

2007 National Adoption Month Celebration

Roger and Marisha look on as their Heart Gallery portraits are retired because they've been adopted.

Pictured from left are Michelle Bearma Wolnek, President of Heart Gallery Alabama and Linda Mays (M.C. - Birmingham area news anchor and adoptive mom) Roger and Marisha.



More Recruitment Resources for State's Waiting Children

Through its Office of Permanency, DHR continued to focus on resource recruitment for children who were waiting for adoptive families. In partnership with Alabama's Adoption Services and the HEART Gallery, DHR hosted adoption fairs to share information about the process and to match families with children waiting for permanent homes.

Photos of waiting children were featured on these Web sites:

● www.adoptuskids.org

● www.heartgalleryalabama.com

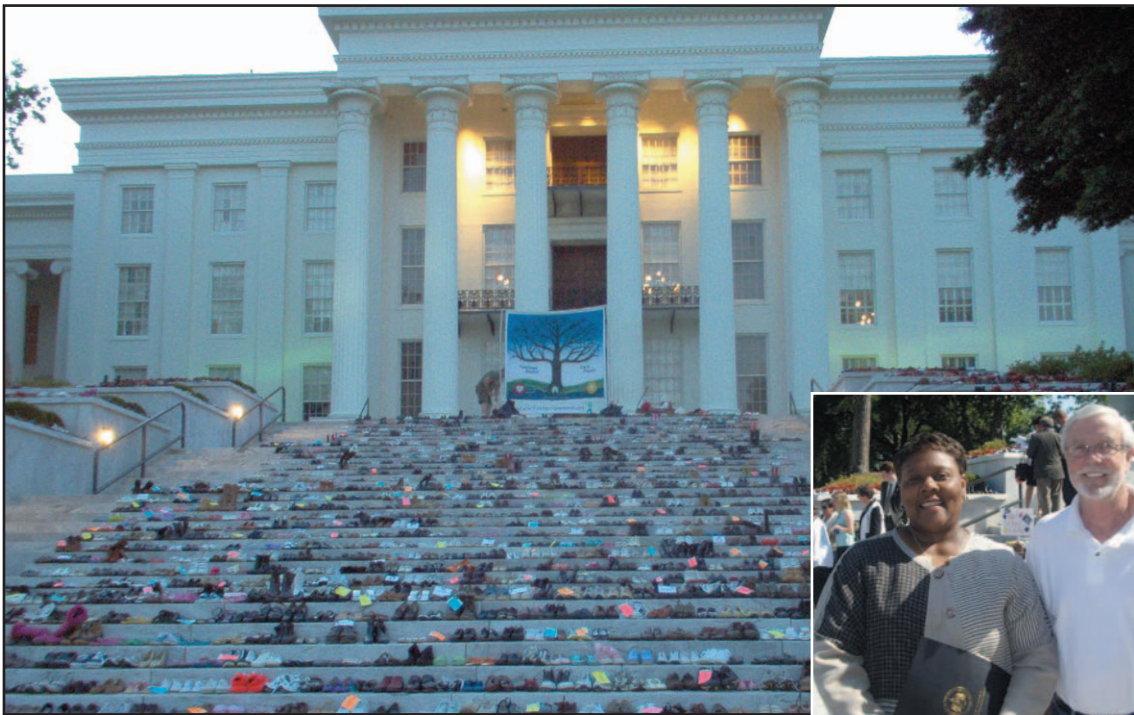
● www.adoption.com

Title IV-E Revenues Continue to Climb

Revenues for the state's Title IV-E program continued to climb in FY 2007. The \$39.9 million total was an increase of approximately \$12 million over FY 2006. The program, which is authorized under the federal Social Security Act, provides funding to help certain children in foster care and in adoptive families. The money is also used to administer the program.

Revenues for the state's Title IV-E program continued to climb in FY 2007.

The \$39.9 million total was an increase of approximately \$12 million over FY 2006.



Thousands of pairs of shoes are displayed on the steps of the State Capitol building in Montgomery for the Foster Care Month celebration. The shoes represent Alabama's foster children.

Inset: Pictured at the May 2007 event are Carolyn Lapsley, DHR Deputy Commissioner for Children and Family Services; and William "Buddy" Hooper, President of the Alabama Foster and Adoptive Parent Association.

Adult Protective Services

The department investigated 5,108 cases of abuse, neglect, and exploitation of the elderly during FY 2007, compared to the five-year high of 5,136 cases investigated in FY 2006. The slight decrease is believed to be due, in part, to more staff training throughout the state and the clarification of preventive policy, which allows DHR to assess individuals who appear to be at risk of abuse, neglect, or exploitation. In FY 2007, the average victim was a woman, 65 years of age or older. She was either neglected by a family member or she was the victim of her own inability to attend to her needs.

National Recognition for Alabama APS

During the year, the national limelight shined on the state's Adult Protective Services Program (APS) for outstanding performance. Morgan County DHR's Marilyn Ragan received the National APS Spirit Award in Atlanta, Georgia. The award was presented by the National Adult Protective Services Association (NAPSA). Ms. Ragan also received the Alabama APS Spirit award during the year. The award recognizes a frontline APS person who shows initiative in developing resources that improve adult protective services in his or her area.

Helping the Counties

Staff of the APS Office of County Assistance provided consultation, conducted case reviews, visited clients, attended administrative hearings, and assisted with difficult cases. They made approximately 200 visits to the counties during the year. The staff helped with the placement of clients in different facilities when another facility's license was revoked or had been decertified for Medicare or Medicaid funding.

APS consultants served on committees, boards and task forces throughout Alabama. Two statewide, four-day basic trainings were provided for new APS workers and five one-day regional trainings were held for employees with intake responsibilities.

Report Planned on Safety of the Elderly

Adult Protective Services is working with former DHR Commissioner Bill Fuller, the founding director of the Elder Justice Project, and the Legislative Fiscal Office to prepare a comprehensive report on the safety of Alabama's elderly population. The departments of Senior Services, Mental Health and Mental Retardation, Public Health, Medicaid and a number of other agencies are involved with the project.

The department investigated 5,108 cases of abuse, neglect, and exploitation of the elderly during FY 2007, compared to the five-year high of 5,136 cases investigated in FY 2006.



Child Care Services

Approximately 5,700 children were added to the state's subsidized child care rolls in FY 2007. At the end of the year, 33,989 children were receiving subsidized care through DHR. There were 29,383 children on the rolls when FY 2006 drew to a close. Spending for subsidized child care in FY 2007 totaled \$96.5 million, an increase of about \$10 million over the previous year.

Safety, Child Care Quality

In December 2006, the department finalized revisions of minimum standards pertaining to child restraint systems (car seats, booster seats, and seat belts) on vehicles used to transport children attending child care centers and homes. Child care providers must meet minimum standards in order to be licensed.

The demand for day care usually increases when children are on summer vacation. In anticipation of the heightened demand, DHR sent child care providers a Summer Safety Reminder, which included information about child supervision, transition times, outdoor play, and transportation safety.

During the year, child care quality enhancement agencies conducted training, and provided resources and technical assistance to more than 40,000 child care staff. This serves to enhance the preparation and ongoing professional development of early care and education providers.



At the end of 2007, 33,989 children were receiving subsidized child care through DHR.

Family Assistance

Helping families with school clothing

The state's welfare families received one-time payments in 2007 to help with the cost of providing adequate school clothing. The allowance was for children in school grades kindergarten and above. Families received \$200 for each child aged 5 to 11 and \$300 for each child aged 12 to 18. A total of 10,756 families, representing 16,572 children, received a total of \$4,075,400 in the automated processing of the allowance. They received these one-time payments in addition to their monthly Family Assistance (FA) benefits. In FY 2007, a monthly average of 18,777 families received FA payments in Alabama. The average payment was \$186.35 per family.

Alabama Fatherhood and Healthy Marriage Programs

The Alabama Fatherhood Program was developed in 2000 to further the welfare reform goal of strengthening families and to address the needs of children who are growing up without the involvement of natural fathers in their lives. In 2007, 23 fatherhood projects were funded with TANF dollars through the on-going partnership with the Alabama Department of Child Abuse and Neglect Prevention (Children's Trust Fund). These programs reinforce the rights and responsibilities of being a parent, as well as offer case management and encourage financial and emotional support of Alabama children. Additionally, 10 Healthy Marriage Programs were funded in 2007 with TANF dollars to help couples form and sustain healthy relationships by providing greater access to relationship education and support.



Fatherhood Initiative Awards Presented

Fifteen community organizations, public officials, and private citizens received special awards in June 2007 during a meeting of the **Alabama Fatherhood Initiative (AFI)** in Montgomery. The AFI is a network of agencies and organizations that assists non-custodial parents in enhancing their ability to provide financial support to their children. It also encourages non-custodial parents to be involved in their children's lives in a nurturing, constructive way.

The 2007 Alabama Fatherhood Initiative award recipients were:

Dr. Francesca Adler-Baeder (Lee County)—*Strengthening Alabama Families Award*

Jefferson County Commissioner Bettie Fine Collins—*Fatherhood Public Service Award*

Dr. Renee D. Culverhouse, President, Gadsden State Community College—*Fatherhood Leadership Award*

District Judge David J. Breland (Morgan County)—*Fatherhood Judicial Award*

Lauderdale County Head Start, FAMILY (Fathers as Mentors in Learning Years) Program—*Alabama Head Start Fatherhood Program Award*

awards continued on next page

In FY 2007, a monthly average of 18,777 families received FA payments in Alabama.

Wiley Lucas (Talladega County)—*Fathers in Touch Father Award*

Former Alabama State University football player Chad Lucas—*Fathers in Touch Son Award*

Carl Carpenter, Assistant Chaplain, Staton Correctional Facility (Elmore County)

Alabama Department of Corrections Community Program Award

Reverend Joe Simmons (Etowah County)—*Alabama Department of Corrections Community Program Award*

The Daniel Foundation of Alabama (Jefferson County)—*Fatherhood Private Giving Award*

Dr. W. Clyde Williams, CEO, National Institute for Human Development—*Fatherhood Pioneer Award*

Gary White (Lowndes County)—*Alabama Head Start Father Award*

Barry Johns (Decatur)—*Alabama Children's Trust Fund Father Award*

Community Action Agency of Northwest Alabama, Inc.—

Alabama Children's Trust Fund Fatherhood Program Award

Attorney General Troy King—*Protecting Alabama Families Award*

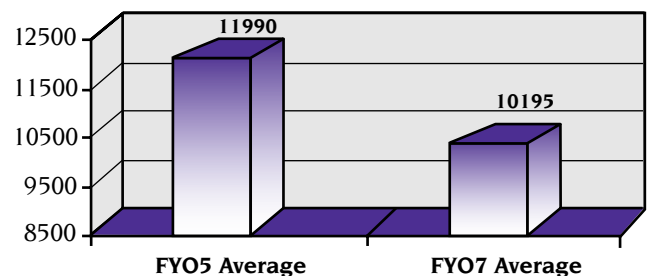
Family Assistance JOBS Caseload Continues to Decline

County staff continues to provide employment and training services through the JOBS Program to all mandatory Family Assistance adult recipients to help them become employed and eventually self-sufficient. Each month an average of 3,768 recipients are employed and another 2,399 clients are participating in work activities such as job readiness classes or vocational training. The JOBS Program provides help with the costs of transportation, work clothes, and child care to help the individual remain employed or participate in work activities.

SAIL Program

Both the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 and the Deficit Reduction Act (DRA) of 2005 encourage state efforts to identify victims of domestic violence and provide them with comprehensive services. The Family Assistance (FA) Division contracts with the Alabama Coalition Against Domestic Violence to provide services to TANF clients to help them remove barriers to becoming self-sufficient in a safe manner. Services are provided statewide under a program known as the Special Assessment, Intervention, and Liaison (SAIL) Project. Family Assistance workers screen all FA applicants and recipients to identify victims of violence. Each county is served by a Domestic Violence Specialist who assesses each referred client to determine the risk of harm to the individual and his/her children and provides services including crisis counseling, advocacy, and safety planning. During the period of October 2006 through September 2007, a total of 3611 families were referred to the SAIL Project. Of this number an average of 334 families received services each month.

JOBS Caseload Decline



“Family Assistance workers screen all FA applicants and recipients to identify victims of violence.”

Food Assistance

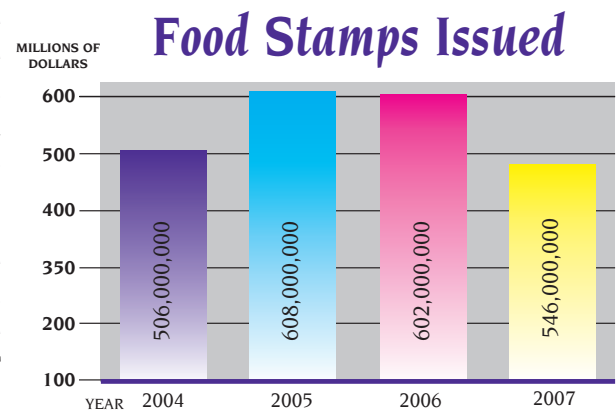
More than 300 food stamp supervisors and workers from throughout the state attended the Food Assistance Division Training Conference in April in Tuscaloosa. In addition to celebrating the FY 2005 bonus of \$4.3 million, training workshops were conducted to address a number of policy issues, civil rights issues, customer service, outreach activities, corrective action planning, and staff and time management. In August 2007, USDA Food and Nutrition Services (FNS) approved Alabama's plan to conduct a demonstration project focused on increasing participation for the elderly. This project, named AESAP, Alabama's Elderly Simplified Application Project, will make the application and certification process easier for this group by eliminating the face-to-face office interview, reducing the verification requirements, and allowing the certification of these cases for three years. A special unit at the central administrative office in Montgomery will handle all activities for cases included in this demonstration project, which was approved for a period of five years. The projected implementation date for this project is July 2008.

In June, FNS sponsored a tri-regional conference for staff from the southeast, southwest, and mountain plains regions. During this conference, Alabama was presented with two awards from FNS – one award for Excellence in Service Delivery and one for Excellence in EBT Reconciliation.

The agency's EBT (electronic benefit delivery) contractor, eFunds, implemented a web-based application which now allows recipients and staff to access EBT account information via the internet.

Work was completed on the design phase for OACIS—the Food Assistance Division Online Application and Case Information System. When programming is completed and this system is implemented, OACIS will interface with the main-frame eligibility system (SCI-II) and automate many of the manual functions currently required for case management.

Supervisors from every county participated in regional meetings held in Montgomery, Mobile, Huntsville, and Birmingham during the summer to discuss ways to improve in the areas of timeliness of application processing, completion of negative actions, and payment accuracy. These three areas are indicators used by FNS to measure a state's performance and offer an opportunity to receive federal bonus money for outstanding performance. State and county DHR staff presented ideas for monitoring and improving work in these areas at the local level.



Quality Control

DHR evaluates the efficiency of the program through its Office of Quality Control (QC). By reviewing case files and interviewing families, QC determines whether eligible households are receiving the amount of benefits to which they are entitled. Through this internal evaluation process, DHR is able to examine its performance in administering the state's \$600 million food stamp program, helping meet the nutritional needs of approximately 546,000 recipients during FY 2007.



DHR administered the state's \$600 million food stamp program that helped meet the nutritional needs of approximately 546,000 recipients during FY 2007.

Child Support Enforcement

ANOTHER RECORD-SETTING PERFORMANCE

Alabama's Child Support Enforcement Program continues to set records in collections. In FY 2007, over \$294.9 million was collected over the previous year's total of \$281 million. More than 229,000 families received child support services through DHR in 2007. The establishment of paternity has significantly increased from less than 60 % in 2001 to over 85% in 2007. This means that parentage has been established for a large majority of the children served through the state's child support program. The accomplishments in the program can be attributed to the collaborative efforts of federal, state, and county child support staff, district attorneys, private attorneys under contract with DHR, law enforcement officials, judges, and other court officials.

Enforcement Methods Strengthened

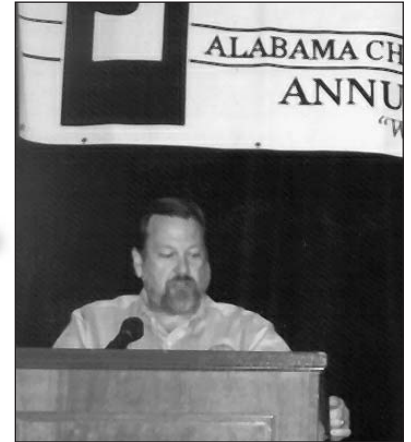
Alabama began utilizing additional enforcement tools in 2007 to aid in non-custodial parents' compliance with court ordered support. Information comparison with insurance data enables Alabama to levy worker's compensation and personal injury insurance claims that are about to be awarded to individuals owing past due child support. In addition, under federal legislation, passport denial, revocation, or restriction is now triggered when a non-custodial parent owes at least \$2,500 in delinquent child support; previously, the threshold was \$5,000 in arrearages.

Annual Child Support Fee

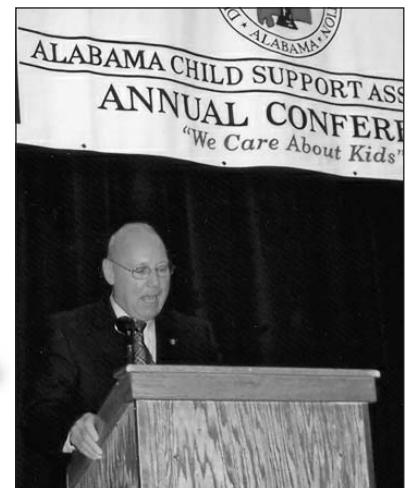
Effective October 1, 2006, the federal Deficit Reduction Act required states to institute a mandatory annual fee of \$25 from non-welfare clients who received at least \$500 of child support payments through DHR. The intent of this legislation is to reduce the federal cost of child support collections by requiring states to send the fees collected to the federal government.

Alabama Child Support Association ANNUAL CONFERENCE

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Michael E. O'Dell, District Attorney,
9th Judicial District.



Wade Drinkard, District Judge,
Marengo County.

In FY 2007, over \$294.9 million in child support was collected over the previous year's total of \$281 million. More than 229,000 families received child support services through DHR in 2007.

Child Support Enforcement

continued from page 13

Eligibility for Child Support Services

All families in need of child support services are eligible. The families that rely on the program are low and moderate income families. Nearly half (44%) of Alabama's caseload consists of families that formerly received public assistance. Current recipients represent 12% of the caseload. The child support program helps many families escape poverty and ensures that children receive the support they deserve from both of their parents.

The child support program helps many families escape poverty and ensures that children receive the support they deserve from both of their parents.



Field Administration

Field Administration staff address counseling, safety and social worker licensing

DHR employees deal with emotionally traumatic situations every day. It's easy to underestimate the emotional stress this causes workers. The department recognizes the fact that the comforter can become disconsolate, and sometimes the counselor needs someone with whom to commiserate.

The agency focused on this need during FY 2007 when our social work licensure supervisors attended the International Critical Incident Stress Foundation's conference. The training included group and individual crisis intervention, peer support, and building skills for crisis intervention teams. The supervisors used those skills to assist fellow workers who were affected by the devastating tornado that struck the city of Enterprise in March 2007. They also assisted department employees working with cases of very severe child abuse, and employees dealing with the unexpected deaths of co-workers.

The department completed the development of a comprehensive Employee Safety Program in FY 2007 and will train all current and future DHR staff statewide. This program was developed utilizing staff members and with limited funding. The department continued to support the Social Work Licensure Initiative throughout the year. Social Work Licensure Supervision, in accordance with Alabama State Law and the Alabama Board of Social Work Examiners Administrative Code, was provided to over 100 licensed employees. Field Administration staff participated in the Alabama Social Work Licensure Task Force meetings to address concerns regarding Alabama's social work licensure pass rate. In addition, the staff launched *Plan to Prep*, a social work licensure exam study program for departmental employees.

DHR complete the development of a comprehensive Employee Safety Program in FY 2007.

Fiscal Integrity

DHR works to protect the integrity of its programs for the benefit of its clients and for Alabama taxpayers. The agency strives to control fraud, abuse and overpayments through audits of programs and contractors, investigations of employee and vendor fraud and theft, collecting confirmed overpayments and working with the Attorney General's Office to prosecute fraud cases.

Debts owed to DHR are accounted for and managed through the Department's automated "Comprehensive Claims System". This system is the basis for tracking and collecting debts owed to the department. During FY '07, DHR recouped \$2.3 million of overpayments that were made to clients in the Food Stamp and Family Assistance (Temporary Assistance for Needy Families) programs. About \$2 million of this sum represents Food Stamp debt collections. About \$ 0.7 million of the total was collected through the interception of state and federal income tax refunds and other federal payments.

Major fraud cases are prosecuted through collaboration with the Attorney General's Office. During FY '07, this interagency agreement produced 124 criminal convictions. In fraud cases involving smaller dollar amounts, administrative measures such as repayment agreements are used. Two hundred ninety (290) food stamp recipients were disqualified from the program due to fraud.



DHR works to protect the integrity of its programs for the benefit of its clients and for Alabama taxpayers.

Recipients of National and State Awards in 2007



DHR Food Assistance Division Director, Joyce O'Neal accepts a Pinnacle Award for excellence in service delivery and a Financial Management Award for accuracy and timeliness of the annual Electronic Benefit Transfer (EBT) Assurance Statement at the Tri-Regional Food Stamp Program Improvement Conference.

National APS Spirit Award



Marilyn Ragan, Morgan County DHR recipient of the 2007 National Adult Protective Services Spirit Award

Service with Distinction 2007 Fatherhood Initiative Award Recipients

Greg Smith (dark coat, striped tie) with the Department of Child Abuse and Neglect Prevention presented the awards.



From left, Alabama State University Assistant Football Coach Tony Pierce, Attorney General Troy King, and far right, Marian Loftin, Department of Child Abuse and Neglect Prevention.



Ron Collier and Tammy McDaniel, Executive Director, Community Action Agency of Northwest Alabama, Inc.



Wiley Lucas, Talladega County, accepts award for his son Chad, and one for himself.



Morgan County District Judge David J. Breland



Jefferson County Commission President, Bettye Fine Collins.

2007

Revenues and Expenditures

ALABAMA DEPARTMENT OF HUMAN RESOURCES

EXPENDITURES

Salaries	\$176,055,385
Employee Benefits	65,495,991
In-state Travel	9,329,565
Out-of-State Travel	572,744
Repairs & Maintenance.....	953,272
Rents & Leases	15,748,683
Utilities & Communications	9,675,458
Professional Services	46,799,181

Supplies, Materials & Operating Expenses	9,756,232
Transportation Equipment Operating Costs	28,886
Grants & Benefits	1,000,844,080
Transportation Equipment Purchases	0
Other Equipment Purchases	2,471,303
Non-Expenditure Disbursements	0

Total Disbursements**\$1,337,730,780**

SOURCES OF FUNDS

Federal and Local Funds

Federal Share of Child Support Collections	\$7,501,094
Federal Temporary Assistance to Needy Families.....	97,302,090
Federal Title IV-B Funds	14,714,826
Federal Title IV-D Funds	35,387,567
Federal Title IV-E Funds	42,105,276
Federal Title XIX Funds	80,010,398
Federal Social Services Block Grant-Title XX	60,047,333
Federal Child Day Care Discretionary Fund	60,545,089
Federal Child Day Care Mandatory Funds	16,441,707
Federal Child Day Care Matching Funds	27,092,588
Federal USDA Funds.....	633,939,625
Federal Child Abuse Grant	376,402
Other Federal Funds	601,419
Local Contract Funds	197,434
Child Support Interest and Fees	777,448
Transfers from MNC Agencies	2,216,073
Transfers from MNC Agencies- OUR KIDS	770,288
Foster Care Trust Fund	18,686
Thomas Foundation Grant	48,750

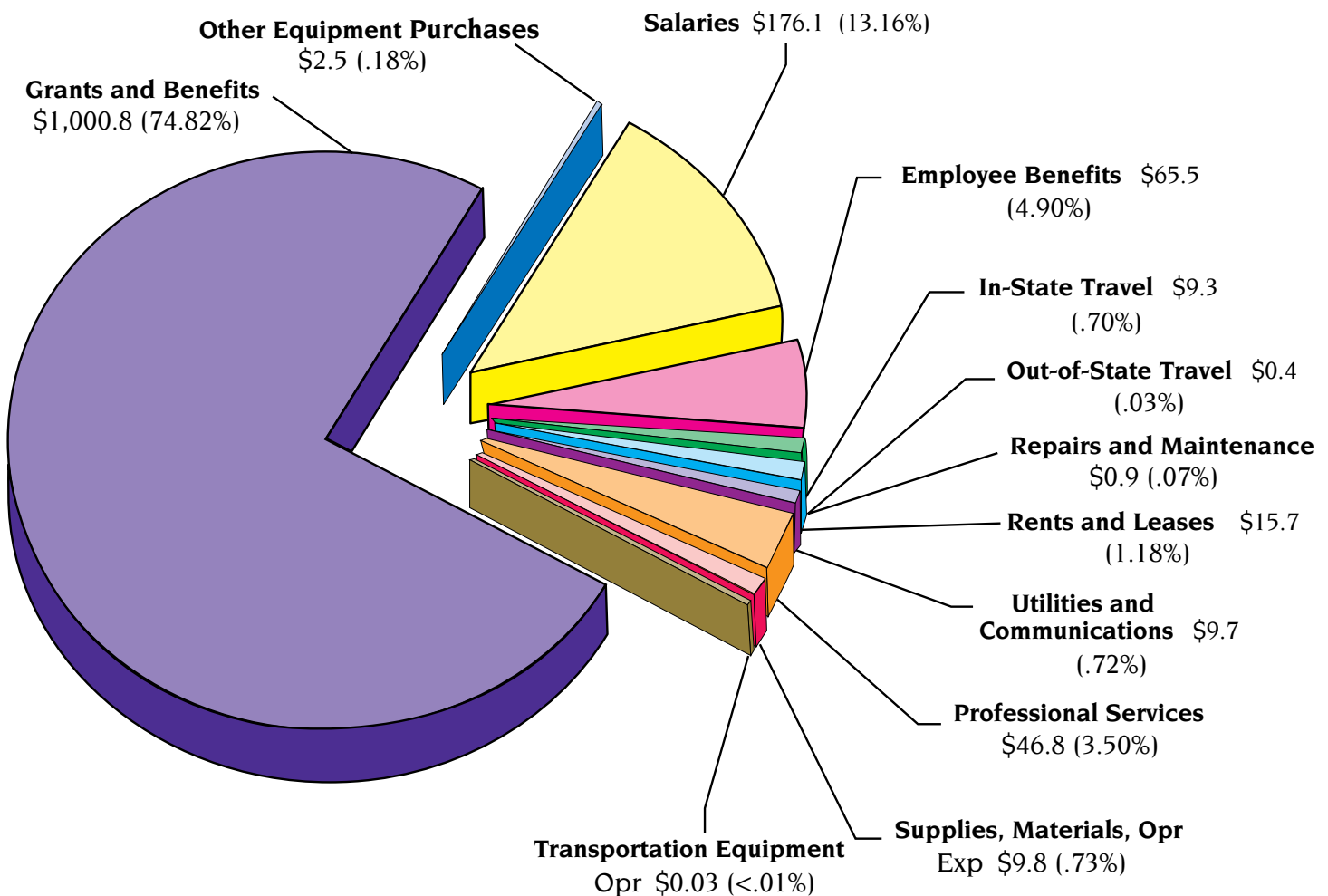
State Funds

General Fund Transfer	\$103,007,299
Education Trust Fund Transfer	15,489,100
Whiskey Tax	33,384,506
ABC Profits	938,761
Beer Tax.....	11,154,238
Pension Residue	20,773,500
Sales Tax	1,322,000
Sales Tax-Foster Care	500,000
Sales Tax-Food Stamp	29,920,686
Franchise Tax.....	2,710
Tobacco Tax	3,413,862
Contractors' Gross Receipts	5,214,850
State Share of Child Support Collections	7,569,352
Food Stamp Overissuance	352,109
Other State Funds.....	992,593
Children First Fund	10,267,149
Unencumbered Balance Forward	13,333,972

Total Funds Available **\$1,337,730,780**

- Fiscal Year 2007 -

Expenditures by Object

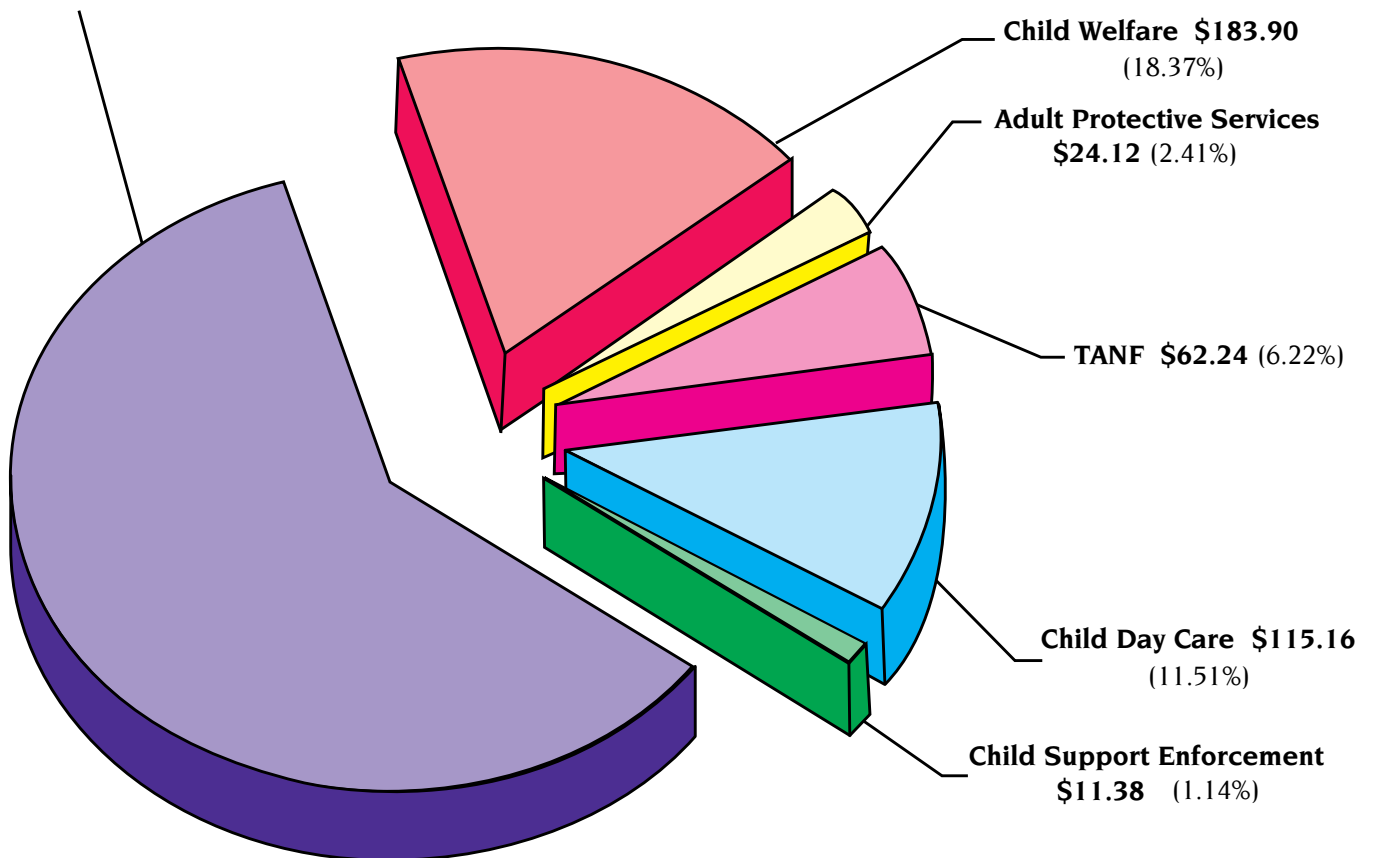


TOTAL EXPENDITURES = \$1,337,730,780
VALUES = MILLIONS

- Fiscal Year 2007 -

Grants and Benefits by Program

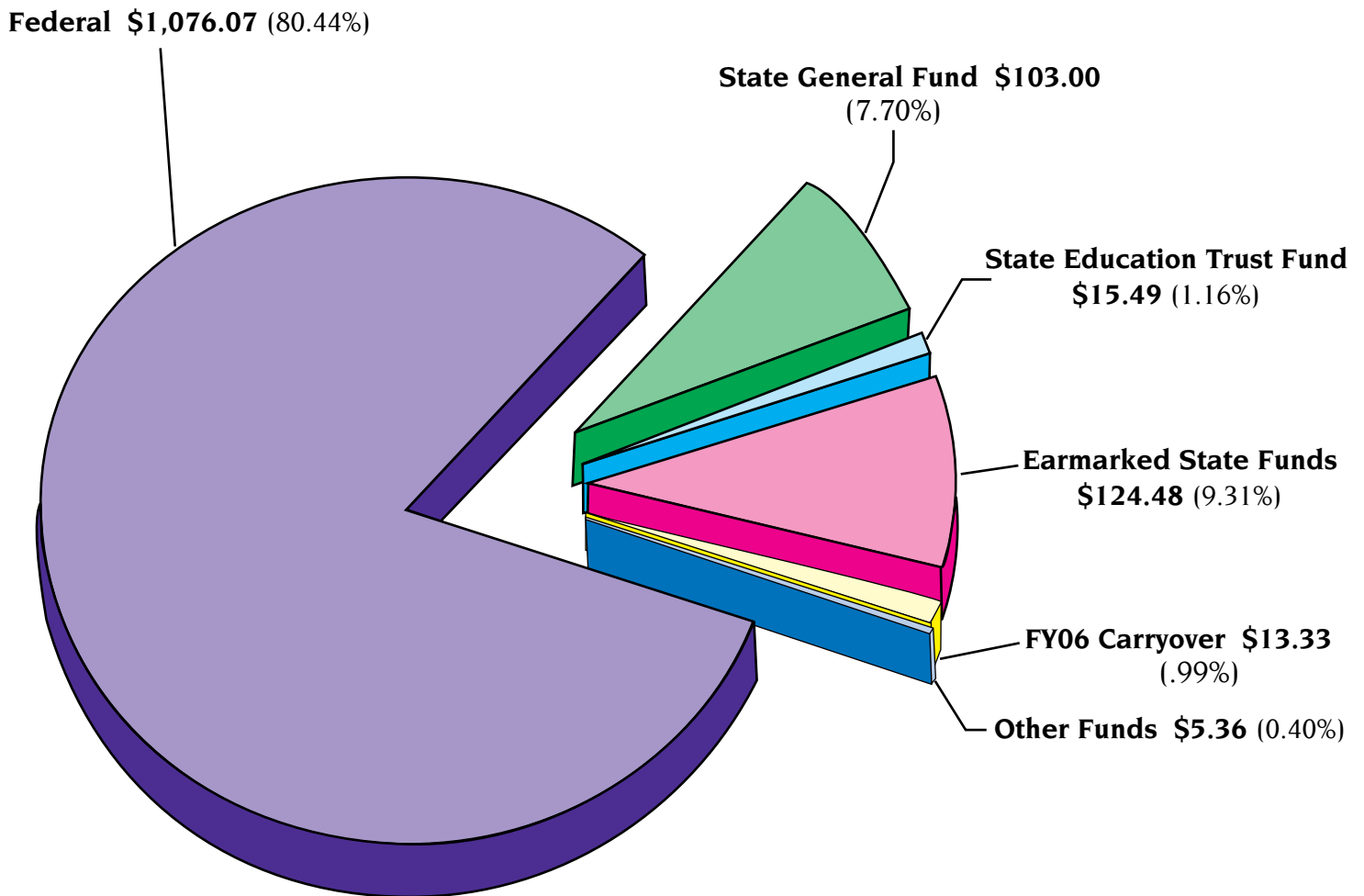
Food Assistance Program
\$604.04 (60.35%)



TOTAL EXPENDITURES = \$1,000,844,080
VALUES = MILLIONS

- Fiscal Year 2007 -

Revenue Sources



TOTAL EXPENDITURES = \$1,337,730,780
VALUES = MILLIONS

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Table 1

CASES UNDER CARE - HUMAN RESOURCES

MONTHLY AVERAGE OF CASES
UNDER CARE FOR FISCAL YEARS

		MONTHLY AVERAGE OF CASES UNDER CARE FOR FISCAL YEARS			
		OCTOBER 1, 2006 - SEPTEMBER 30, 2007		OCTOBER 1, 2005 - SEPTEMBER 30, 2006	
		Number of Cases	Average Payment Per Case 1/	Number of Cases	Average Payment Per Case 1/
GRAND TOTAL		517,751	XXX	519,510	XXX
FINANCIAL ASSISTANCE	TOTAL	19,081	\$184.29	19,962	\$186.43
State Supplementation:					
Old Age Pensions		108	55.34	127	56.05
Aid to Blind		5	51.50	5	56.00
Aid to Permanently & Totally Disabled		191	57.03	221	57.13
Family Assistance		18,777	186.35	19,609	189.17
Special Assistance:					
Aid to Refugees		0	0.00	0	0.00
NO PAYMENT-MEDICAL ASSISTANCE ONLY	TOTAL	100	XXX	120	XXX
SOCIAL SERVICES					
Primary Clients Open for Service	TOTAL	48,921	XXX	45,171	XXX
Payments in Behalf of Individual:					
Child Day Care		32,251	249.49	28,270	248.74
Adult Day Care		461	203.35	492	202.61
Foster Care 2/:					
Adult Service Fee		80	131.84	103	131.33
Foster Care Maintenance Payments 3/		1,773 4/	XXX	1,635 4/	XXX
Board Payment		(1,773)	385.78	(1,635)	378.75
Specialized Service Fee		(37)	46.86	(33)	48.37
Aid to Children in Foster Care		2,466 4/	XXX	2,493 4/	XXX
Board Payment		(2,446)	360.00	(2,474)	355.39
Specialized Service Fee		(62)	46.56	(72)	46.47
Special Care for Children		0	XXX	0	XXX
Other Primary Clients Open for Service		11,890	XXX	12,178	XXX
FOOD ASSISTANCE	TOTAL	220,917	XXX	218,952	XXX
CHILD SUPPORT PROGRAM	TOTAL	228,732	XXX	235,305	XXX

1/ Not to be used to compute DHR financial obligation.

2/ Portions of foster care are paid through State Supplementation.

3/ Formerly Aid to Dependent Children - Foster Care (ADC-FC).

4/ Total unduplicated number of children who received board payments and/or specialized service fees.

TABLE 2

NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE AND AVERAGE PAYMENTS BY CATEGORY

OCTOBER 1, 2006 - SEPTEMBER 30, 2007

MONTH	TOTAL		OLD AGE PENSIONS 1/		AID TO BLIND 1/		AID TO PERMANENTLY AND TOTALLY DISABLED 1/		AID TO FAMILIES WITH DEPENDENT CHILDREN	
	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/	Cases	Average Payment 2/
MONTHLY AVG. FOR YEAR	19,081	\$184.29	108	\$55.34	5	\$51.50	191	\$57.03	18,777	\$186.35
October 2006	20,225	186.66	119	56.07	5	56.00	201	56.93	19,900	188.78
November	20,686	184.39	118	55.97	5	56.00	200	56.81	20,363	186.42
December	20,456	185.44	116	56.22	5	50.60	198	56.81	20,137	187.48
January 2007	19,709	183.68	115	55.56	5	50.60	197	56.65	19,392	185.76
February	19,098	183.54	112	55.88	5	50.60	195	56.84	18,786	185.66
March	18,689	183.30	111	55.53	5	50.60	192	56.81	18,381	185.43
April	18,027	184.05	106	54.22	5	50.60	193	56.83	17,723	186.25
May	18,232	184.53	101	55.70	5	50.60	191	57.10	17,935	186.65
June	18,272	183.74	102	55.96	5	50.60	188	57.26	17,977	185.83
July	18,124	184.61	99	54.19	5	50.60	182	57.39	17,838	186.67
August	18,706	183.83	98	53.44	5	50.60	178	57.58	18,425	185.78
September	18,747	183.38	94	54.83	5	50.60	177	57.56	18,471	185.27

1/ State Supplementation for Old Age Pensions, Aid to Blind, and Aid to Permanently and Totally Disabled included personal care supplements for children and/or adults in foster homes licensed or approved by the Department of Human Resources.

2/ Not to be used to compute DHR financial obligation.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 3**AID TO REFUGEES 1/****OCTOBER 1, 2006 - SEPTEMBER 30, 2007**

The Aid to Refugee Program was mandated by the Refugee Act of 1980. Funded solely with Federal Funds, AR was administered by the Department of Human Resources in a manner similar to FA. Alabama's AR program is now administered by Catholic Social Services, Archdiocese of Mobile.

TABLE 4

**NUMBER OF INDIVIDUALS CERTIFIED AS CURRENTLY ELIGIBLE FOR MEDICAL ASSISTANCE
UNDER TITLE XIX BY THE DEPARTMENT OF HUMAN RESOURCES TO ALABAMA MEDICAID AGENCY**

OCTOBER 1, 2006 - SEPTEMBER 30, 2007

CATEGORY OF ELIGIBILITY	NUMBER OF INDIVIDUALS
MONTHLY AVERAGE FOR YEAR.....	4,309
Old Age Assistance	158
Aid to Blind	4
Medicaid for Low Income Families 1/	0
Foster Care Maintenance Payments	2,040
Aid to Children in Foster Care	1,879
Aid to Permanently and Totally Disabled	228

1/ Administrative responsibility for this program has been transferred to the Alabama Medicaid Agency as of June 1, 2003.

TABLE 5

**NUMBER OF CASES RECEIVING FINANCIAL ASSISTANCE THROUGH COUNTY DEPARTMENTS AND AVERAGE
AMOUNT OF MONTHLY ASSISTANCE PER CASE BY COUNTY**

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2006 - SEPTEMBER 30, 2007

COUNTY	TOTAL		OLD AGE PENSIONS		AID TO BLIND		AID TO PERMANENTLY AND TOTALLY DISABLED		FAMILY ASSISTANCE	
	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/	Average Number of Cases	Average Amount of Assistance 1/
MONTHLY AVG. FOR YEAR	19,081	\$184.29	108	\$55.34	5	\$51.50	191	\$57.03	18,777	\$186.35
Autauga	219	181.59	4	60.27	0	0.00	1	60.00	214	184.24
Baldwin	238	179.27	1	56.00	0	0.00	2	59.75	235	180.81
Barbour	192	177.64	5	56.00	0	0.00	1	56.00	186	181.78
Bibb	90	191.56	0	0.00	0	0.00	0	0.00	90	191.56
Blount	148	175.66	*	16.00	0	0.00	1	56.00	147	176.70
Bullock	133	188.26	0	0.00	1	33.50	5	57.60	127	194.61
Butler	134	176.28	0	0.00	0	0.00	0	0.00	134	176.28
Calhoun	455	184.01	6	52.45	0	0.00	11	58.48	438	189.02
Chambers	188	179.43	1	60.00	0	0.00	5	57.60	182	183.43
Cherokee	101	178.37	1	29.50	0	0.00	0	0.00	100	179.86
Chilton	130	187.47	1	60.00	1	56.00	2	46.37	126	191.28
Choctaw	44	168.67	3	57.60	0	0.00	0	0.00	41	175.46
Clarke	98	173.99	0	0.00	0	0.00	1	60.00	97	175.16
Clay	34	183.24	1	60.00	0	0.00	1	60.00	32	190.82
Cleburne	42	176.80	0	0.00	0	0.00	2	56.69	40	184.00
Coffee	152	173.09	2	56.00	0	0.00	5	55.31	145	178.41
Colbert	101	176.07	3	58.67	0	0.00	*	56.00	98	180.16
Conecuh	71	181.22	1	49.33	0	0.00	0	0.00	70	183.11
Coosa	52	178.26	0	0.00	0	0.00	1	10.50	51	181.52
Covington	118	171.83	3	57.33	0	0.00	1	56.00	114	175.85
Crenshaw	105	184.15	2	47.13	0	0.00	2	48.63	101	189.54
Cullman	211	179.77	0	0.00	0	0.00	3	49.53	208	181.65
Dale	183	180.62	0	0.00	0	0.00	0	0.00	183	180.62
Dallas	548	185.38	0	0.00	0	0.00	0	0.00	548	185.38
DeKalb	199	173.35	0	0.00	0	0.00	7	56.57	192	177.61
Elmore	204	177.16	1	60.00	0	0.00	1	60.00	202	178.32
Escambia	121	184.06	0	0.00	0	0.00	0	0.00	121	184.06
Etowah	211	177.28	2	56.00	1	56.00	7	58.29	201	183.23
Fayette	82	176.18	0	0.00	0	0.00	1	56.00	81	177.67
Franklin	133	177.58	1	49.60	0	0.00	2	46.88	130	180.98
Geneva	68	179.25	*	56.00	0	0.00	1	58.12	67	182.43
Greene	59	181.21	2	56.00	0	0.00	0	0.00	57	185.64
Hale	101	185.08	1	60.00	0	0.00	0	0.00	100	186.12
Henry	74	180.98	1	56.00	0	0.00	0	0.00	73	182.55
Houston	450	185.98	*	56.00	0	0.00	1	56.00	449	186.41
Jackson	133	177.05	2	56.00	0	0.00	3	57.33	128	181.76
Jefferson	3,630	187.45	5	56.53	2	56.00	26	55.62	3597	188.67
Lamar	71	185.93	1	56.00	0	0.00	2	41.00	68	192.39
Lauderdale	144	181.67	0	0.00	0	0.00	5	58.40	139	186.11
Lawrence	128	179.57	1	56.00	0	0.00	3	56.00	124	182.66
Lee	303	184.38	2	58.00	0	0.00	0	0.00	301	185.22
Limestone	166	185.32	0	0.00	0	0.00	0	0.00	166	185.32
Lowndes	106	174.60	3	56.63	0	0.00	5	58.40	98	183.81
Macon	215	193.65	0	0.00	0	0.00	0	0.00	215	193.65
Madison	802	186.40	3	60.00	0	0.00	2	57.37	797	187.24
Marengo	114	181.17	0	0.00	0	0.00	2	58.00	112	183.38
Marion	80	166.73	9	49.55	0	0.00	0	0.00	71	181.04
Marshall	182	180.62	0	0.00	0	0.00	0	0.00	182	180.62
Mobile	2,194	187.58	5	58.57	0	0.00	19	70.11	2170	188.89
Monroe	93	194.25	0	0.00	0	0.00	0	0.00	93	194.25
Montgomery	1,732	188.28	5	56.69	0	0.00	9	48.51	1718	189.38
Morgan	212	179.79	0	0.00	0	0.00	1	56.00	211	180.38
Perry	134	182.17	1	60.00	0	0.00	2	58.00	131	184.99
Pickens	103	177.13	1	58.62	0	0.00	6	57.94	96	185.73
Pike	238	183.08	1	25.67	0	0.00	9	48.81	228	188.97
Randolph	163	178.80	4	49.75	0	0.00	8	70.50	151	187.99
Russell	338	186.73	*	28.00	0	0.00	0	0.00	338	186.77
Saint Clair	217	181.33	0	0.00	0	0.00	3	58.80	214	183.24
Shelby	195	188.32	*	22.00	0	0.00	2	47.50	193	189.82
Sumter	189	181.51	1	56.00	0	0.00	1	56.00	187	182.85
Talladega	339	179.62	3	57.33	0	0.00	7	59.43	329	183.30
Tallapoosa	162	187.91	2	56.00	0	0.00	2	56.00	158	190.84
Tuscaloosa	746	185.93	*	4.00	0	0.00	4	51.07	742	186.59
Walker	146	177.96	3	56.00	0	0.00	4	56.00	139	184.12
Washington	91	175.13	3	60.00	0	0.00	0	0.00	88	179.06
Wilcox	145	177.92	8	60.00	0	0.00	*	60.00	137	184.80
Winston	81	179.79	3	57.26	0	0.00	2	33.25	76	188.75

1/ Not to be used to compute DHR financial obligation.

* Less than .5.

NOTE: In accordance with Public Law 92-603, a program of Supplemental Security Income (SSI) administered by the Social Security Administration was effective January 1, 1974, for the aged, blind, and disabled. Alabama has a program of supplementation for persons receiving less under SSI than under OAP, AB, and APTD. Data with reference to programs of supplementation as administered by the Department of Human Resources are given here in addition to data for other programs.

TABLE 6

**CASES APPROVED AS CATEGORICALLY RELATED AND
ELIGIBLE FOR TITLE XIX BUT RECEIVING NO MONEY PAYMENT 1/**

MONTHLY AVERAGE FOR FISCAL YEAR OCTOBER 1, 2006 - SEPTEMBER 30, 2007

COUNTY	TOTAL	OLD AGE PENSIONS	AID TO BLIND	AID TO PERMANENTLY AND TOTALLY DISABLED
MONTHLY AVERAGE FOR YEAR	100	53	0	47
Autauga.....	2	2	0	0
Baldwin.....	2	1	0	1
Barbour.....	2	0	0	2
Bibb.....	0	0	0	0
Blount.....	0	0	0	0
Bullock.....	1	1	0	0
Butler.....	0	0	0	0
Calhoun.....	8	5	0	3
Chambers.....	0	0	0	0
Cherokee.....	1	1	0	0
Chilton.....	3	1	0	2
Choctaw.....	1	1	0	0
Clarke.....	0	0	0	0
Clay.....	6	3	0	3
Cleburne.....	2	1	0	1
Coffee.....	1	1	0	0
Colbert.....	0	0	0	0
Conecuh.....	2	2	0	0
Coosa.....	1	0	0	1
Covington.....	1	1	0	0
Crenshaw.....	2	1	0	1
Cullman.....	3	1	0	2
Dale.....	1	0	0	1
Dallas.....	0	0	0	0
DeKalb.....	1	0	0	1
Elmore.....	1	0	0	1
Escambia.....	0	0	0	0
Etowah.....	1	0	0	1
Fayette.....	0	0	0	0
Franklin.....	1	0	0	1
Geneva.....	1	1	0	0
Greene.....	2	2	0	0
Hale.....	0	0	0	0
Henry.....	1	1	0	0
Houston.....	2	1	0	1
Jackson.....	1	0	0	1
Jefferson.....	6	1	0	5
Lamar.....	1	0	0	1
Lauderdale.....	1	0	0	1
Lawrence.....	1	0	0	1
Lee.....	0	0	0	0
Limestone.....	0	0	0	0
Lowndes.....	0	0	0	0
Macon.....	0	0	0	0
Madison.....	0	0	0	0
Marengo.....	0	0	0	0
Marion.....	3	3	0	0
Marshall.....	1	1	0	*
Mobile.....	4	2	0	2
Monroe.....	0	0	0	0
Montgomery.....	4	2	0	2
Morgan.....	0	0	0	0
Perry.....	0	0	0	0
Pickens.....	0	0	0	0
Pike.....	3	2	0	1
Randolph.....	2	1	0	1
Russell.....	1	0	0	1
Saint Clair.....	0	0	0	0
Shelby.....	2	1	0	1
Sumter.....	0	0	0	0
Talladega.....	7	6	0	1
Tallapoosa.....	3	2	0	1
Tuscaloosa.....	2	1	0	1
Walker.....	2	0	0	2
Washington.....	0	0	0	0
Wilcox.....	4	2	0	2
Winston.....	3	2	0	1

1/ These Old Age Pensions, Aid to Blind, Aid to Permanently and Totally Disabled cases received no money payment but were certified to the Alabama Medicaid Agency as eligible for Title XIX - Medical Assistance Program.

* Less than .5.

TABLE 7

REASONS FOR DENIAL - FAMILY ASSISTANCE CASES

OCTOBER 1, 2006 - SEPTEMBER 30, 2007

REASONS FOR DENIAL:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL APPLICATIONS DENIED	29,976	100.0%
No Eligible Child	580	1.9
Resources Exceed Limits	23	0.1
Income Exceeds Standards	4,127	13.8
Recipient Initiative	11,725	39.1
Failure to Comply with JOBS Program Procedures	489	1.6
Undocumented Alien	2	*
Nonresident	84	0.3
Time Limits	129	0.4
Failure to Comply with Applicant Job Search Registration	0	0.0
Felony Convictions, Fleeing Felons, Residency/Identity Fraud	0	0.0
Failure to Cooperate with Child Support	228	0.8
Failure to Comply with Child Support/JOBS Program Requirements	33	0.1
Failure to Meet Other Eligibility Requirements	10,419	34.8
Other Disposition:		
Application Withdrawn	2,076	6.9
Unable to Locate or Moved	61	0.2

* Less than .05 percent.

TABLE 8
REASONS FOR OPENING - FAMILY ASSISTANCE CASES
OCTOBER 1, 2006 - SEPTEMBER 30, 2007

REASONS FOR OPENING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES OPENED	10,512	100.0%
FINANCIAL/MEDICAL AWARD REASONS:		
Absence of Parent/Spouse.....	7,538	71.7
Illness.....	119	1.1
Layoff or Discharge.....	552	5.3
Reduction or Termination of Contributions	29	0.3
Loss of or Reduction in Other Income.....	539	5.1
Exhaustion or Reduction of Assets to Meet Medical Care Costs.....	65	0.6
Exhaustion or Reduction of Assets to Meet Other Costs.....	234	2.2
Change in Policy.....	0	0.0
Increased Need for Medical Care.....	2	*
Increased Need for Other Requirements.....	26	0.2
Pregnancy.....	0	0.0
Change in Payee.....	4	*
Transferred from Another Assistance Program	0	0.0
Received Aid in Another County/State.....	22	0.3
Death of Parent.....	5	*
Other.....	950	9.0
REINSTATED REASONS:		
Request for Fair Hearing.....	12	0.1
Reinstate - Administrative Reason.....	415	3.9
Reinstate - Other.....	0	0.0

* Less than .05 percent.

TABLE 9

REASONS FOR CLOSING FAMILY ASSISTANCE CASES

OCTOBER 1, 2006 - SEPTEMBER 30, 2007

REASONS FOR CLOSING:	FAMILY ASSISTANCE CASES	
	Number	Percent
TOTAL CASES CLOSED	20,418	100.0%
No Longer Eligible Child	1,184	5.8
Resources Exceed Limits	10	*
Income Exceeds Requirements:		
Earnings Increased	4,383	21.5
Benefits or Pensions Increased	398	1.9
Support from Person Inside Home Increased	0	0.0
Support from Person Outside Home Increased	907	4.4
Requirements Reduced	132	0.6
Moved or Can Not Locate	1,003	4.9
Recipient Initiative	4,305	21.1
Failure to Meet Other Eligibility Requirements	38	0.2
Failure to Comply with JOBS Program Requirements.....	4,601	22.5
Failure to Comply with CHILD SUPPORT Program Requirements.....	2,731	13.4
Failure to Comply with CHILD SUPPORT/JOBS Program Requirements.....	384	1.9
Time Limits.....	342	1.7
Felony Conviction, Fleeing Felon & Residency/Identity Fraud.....	0	0.0

TABLE 10

**SOCIAL SERVICES IN COUNTY DEPARTMENTS
OCTOBER 1, 2006 - SEPTEMBER 30, 2007**

COUNTY	NUMBER OF PRIMARY CLIENTS 1/
MONTHLY GRAND TOTAL AVERAGE.....	48,921 2/
MONTHLY COUNTY TOTAL AVERAGE.....	48,895
Autauga	333
Baldwin	853
Barbour	187
Bibb	126
Blount	227
Bullock	80
Butler	223
Calhoun	893
Chambers	343
Cherokee	159
Chilton	426
Choctaw	30
Clarke	191
Clay	111
Cleburne	138
Coffee	399
Colbert	351
Conecuh	163
Coosa	88
Covington	231
Crenshaw	108
Cullman	674
Dale	372
Dallas	642
DeKalb	339
Elmore	310
Escambia	210
Etowah	1,168
Fayette	81
Franklin	159
Geneva	253
Greene	66
Hale	116
Henry	178
Houston	1,510
Jackson	287
Jefferson	10,105
Lamar	65
Lauderdale	754
Lawrence	203
Lee	1,545
Limestone	356
Lowndes	113
Macon	452
Madison	2,473
Marengo	173
Marion	107
Marshall	932
Mobile	8,307
Monroe	310
Montgomery	3,759
Morgan	831
Perry	99
Pickens	86
Pike	247
Randolph	171
Russell	898
Saint Clair	499
Shelby	622
Sumter	109
Talladega	1,017
Tallapoosa	417
Tuscaloosa	1,708
Walker	313
Washington	58
Wilcox	66
Winston	75

1/ Based on open primary clients and foster care and adoption children on file for fiscal year 2007.

2/ Includes foster care and adoption children for State Office.

TABLE 11
CHILD DAY CARE
OCTOBER 1, 2006 - SEPTEMBER 30, 2007

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	32,251	\$249.49
October 2006	29,526	241.33
November	29,496	246.43
December	29,101	242.94
January 2007	30,260	254.63
February	31,148	226.56
March	32,148	247.91
April	32,764	240.71
May	34,223	257.63
June	34,672	273.66
July	34,748	289.70
August	34,873	247.85
September	34,047	219.01

1/ Not to be used to compute DHR financial obligation.

TABLE 12
ADULT DAY CARE
OCTOBER 1, 2006 - SEPTEMBER 30, 2007

MONTH	NUMBER OF CASES	AVERAGE PAYMENT PER CASE 1/
AVERAGE FOR YEAR	461	\$203.35
October 2006	488	203.70
November	457	203.17
December	535	204.92
January 2007	480	203.87
February	451	206.08
March	451	201.25
April	450	201.60
May	455	202.34
June	448	203.28
July	452	203.17
August	451	202.66
September	412	203.80

1/ Not to be used to compute DHR financial obligation.

TABLE 13
ADULT FOSTER CARE 1/
OCTOBER 1, 2006 - SEPTEMBER 30, 2007

MONTH	NUMBER OF ADULTS	AVERAGE PAYMENT PER CASE 2/
AVERAGE FOR YEAR 3/.....	80	\$131.84
October 2006	94	132.38
November	90	135.00
December	88	134.20
January 2007	89	129.84
February	84	132.38
March	80	131.98
April	79	129.03
May	76	132.11
June	72	131.94
July	72	130.19
August	71	131.90
September	71	130.24

1/ Portions of Foster Care were paid through State Supplementation.

2/ Payments based on a rate of \$30.00 per month service fees made to the foster homes or \$110.00 per month for specialized foster care. Average payment should not be used to compute DHR financial obligation.

3/ During the fiscal year an additional \$6,282.00 was paid for 14 adults for emergency shelter care, which is a component of adult protective services.

TABLE 14
FOSTER CARE FOR CHILDREN
OCTOBER 1, 2006 - SEPTEMBER 30, 2007

MONTH	FOSTER CARE MAINTENANCE PAYMENTS					AID TO CHILDREN IN FOSTER CARE				
	Total Unduplicated		Board Payments		Specialized	Total Unduplicated		Board Payments		Specialized
	Number of		Number		Service Fees 2/	Number of		Number		Service Fees 2/
	Children Receiving	Board Payments	of	Average	Number	Children Receiving	Board Payments	of	Average	Number
	and/or Specialized	and/or Specialized	of	Per	of	and/or Specialized	and/or Specialized	of	Per	of
	Service Fees 1/	Children	Child 3/	Child 3/	Child 3/	Service Fees 1/	Children	Child 3/	Child 3/	Child 3/
AVERAGE FOR YEAR	1,773	1,773	\$385.78	37	\$46.86	2,466	2,446	\$360.00	62	\$46.56
October 2006	1,735	1,735	382.15	38	45.37	2,406	2,387	355.13	63	45.68
November	1,696	1,696	380.52	36	41.47	2,430	2,410	359.94	67	44.39
December	1,680	1,680	386.11	31	48.52	2,392	2,372	364.26	72	45.93
January 2007	1,728	1,728	384.82	34	46.35	2,411	2,391	362.54	61	46.23
February	1,723	1,723	387.45	32	49.16	2,455	2,436	363.91	60	46.42
March	1,813	1,813	385.18	37	45.78	2,517	2,498	359.04	59	48.05
April	1,816	1,816	388.55	36	50.00	2,446	2,428	359.34	56	47.89
May	1,839	1,839	388.72	38	48.74	2,499	2,478	358.25	62	44.66
June	1,822	1,822	385.88	37	45.78	2,488	2,471	353.88	61	45.74
July	1,801	1,801	384.91	50	45.80	2,511	2,481	362.14	74	47.43
August	1,806	1,806	384.04	36	48.94	2,556	2,537	355.92	56	48.88
September	1,811	1,811	390.59	38	47.24	2,483	2,464	365.96	54	48.09

1/ Includes children under State supervision.

2/ Average specialized service fee computed only for the handicapped children receiving such fee. A maximum of only 99 handicapped children were authorized for specialized service fees.

3/ Not to be used to compute DHR financial obligation.

TABLE 15

CHILDREN UNDER CARE OF PUBLIC AND PRIVATE FACILITIES

CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DEPARTMENT OF HUMAN RESOURCES AND
OTHER FACILITIES LICENSED OR OPERATING UNDER THE AUSPICES OF THE STATE DEPARTMENT OF
YOUTH SERVICES OR OTHER DEPARTMENTS

SEPTEMBER 30, 2007

The State Department of Human Resources or its duly authorized agent is charged by law with the responsibility of licensing, approving, and issuing 6-month permits to child care institutions, group homes, child placing agencies, day care centers, and day care homes.

Information is also given for facilities which are licensed or operated by the state Department of Youth Services and report to that department. The figures also include data for maternity homes and hospitals and for Partlow State School.

	NUMBER OF FACILITIES	NUMBER OF CHILDREN
CHILD CARE FACILITIES LICENSED OR APPROVED BY STATE DHR:		
Child Care Institutions	45	680
Group Homes	35	160
Emergency Shelters	11	14
Child Placing Agencies	40	800
Day Care Centers	1,227	73,789
FACILITIES OPERATED BY THE DEPARTMENT OF YOUTH SERVICES:		
Group Homes	4	22
Campuses	3	422
Community Placement/Supervision Program.....	0	0
HIT Programs - Autaugaville/Thomasville.....	2	64
FACILITIES LICENSED BY THE DEPARTMENT OF YOUTH SERVICES:		
Residential Care Facilities-Short Term	13	86
Detention Facilities	12	479
Residential Care Facilities-Long Term.....	13	162
Campuses	2	114
Camp Programs	7	148
HIT Programs	2	41
Wilderness Programs.....	6	188
Comprehensive Youth Service Centers	16	387
Short-Term Detention Centers.....	6	3

TABLE 16

FOOD STAMP PROGRAM - ALABAMA DEPARTMENT OF HUMAN RESOURCES

OCTOBER 1, 2006 - SEPTEMBER 30, 2007

AVERAGE NUMBER OF HOUSEHOLDS AND PERSONS PARTICIPATING PER MONTH					
COUNTY	Households	Public	Non-Public	Total	Total
		Assistance Recipients	Assistance Recipients		
TOTAL	220,917	144,543	401,412	545,955	\$600,758,988.00
Autauga	1,738	1,024	3,475	4,499	4,995,834.00
Baldwin	3,093	1,646	6,878	8,524	9,017,603.00
Barbour	2,044	1,503	3,742	5,245	5,763,114.00
Bibb	950	758	1,682	2,440	2,457,949.00
Blount	1,746	1,087	3,430	4,517	4,897,280.00
Bullock	902	895	1,383	2,278	2,381,988.00
Butler	1,487	972	2,601	3,573	3,705,510.00
Calhoun	6,368	3,894	11,493	15,387	17,689,069.00
Chambers	2,291	1,401	4,161	5,562	6,192,499.00
Cherokee	1,428	917	2,669	3,586	3,904,901.00
Chilton	2,139	1,213	4,262	5,475	6,025,710.00
Choctaw	1,138	710	1,970	2,680	2,913,131.00
Clarke	2,169	1,163	3,975	5,138	5,230,088.00
Clay	419	343	690	1,033	926,384.00
Cleburne	618	407	1,106	1,513	1,596,203.00
Coffee	1,529	1,010	3,041	4,051	4,118,468.00
Colbert	2,530	1,470	4,642	6,112	6,597,537.00
Conecuh	1,448	877	2,489	3,366	3,743,463.00
Coosa	540	345	929	1,274	1,296,579.00
Covington	2,492	1,453	4,550	6,003	6,329,948.00
Crenshaw	892	692	1,394	2,086	2,189,566.00
Cullman	2,884	1,845	5,516	7,361	7,869,098.00
Dale	2,975	1,730	5,625	7,355	8,025,098.00
Dallas	5,363	4,424	8,967	13,391	14,944,089.00
DeKalb	2,837	1,659	5,801	7,460	7,917,077.00
Elmore	2,360	1,635	4,758	6,393	6,833,827.00
Escambia	2,609	1,395	5,322	6,717	7,506,358.00
Etowah	4,465	2,951	7,667	10,618	11,036,965.00
Fayette	1,270	934	1,809	2,743	2,778,764.00
Franklin	1,790	1,101	3,190	4,291	4,615,594.00
Geneva	1,445	850	2,831	3,681	3,920,529.00
Greene	1,006	717	1,767	2,484	2,625,942.00
Hale	1,078	828	2,020	2,848	2,785,612.00
Henry	1,168	709	2,021	2,730	2,907,894.00
Houston	4,751	3,443	8,278	11,721	12,597,237.00
Jackson	2,560	1,463	5,027	6,490	6,850,496.00
Jefferson	30,532	22,501	49,387	71,888	80,708,775.00
Lamar	926	652	1,394	2,046	2,076,369.00
Lauderdale	3,805	2,233	6,848	9,081	9,720,988.00
Lawrence	1,423	1,061	2,505	3,566	3,607,397.00
Lee	3,996	2,285	7,864	10,149	11,094,593.00
Limestone	2,670	1,227	5,056	6,283	6,777,981.00
Lowndes	1,372	1,022	2,354	3,376	3,762,680.00
Macon	2,792	1,553	4,361	5,914	7,000,506.00
Madison	7,723	3,758	14,968	18,726	20,904,606.00
Marengo	1,697	1,453	2,584	4,037	3,862,826.00
Marion	1,782	1,102	3,133	4,235	4,349,459.00
Marshall	3,367	2,093	6,478	8,571	9,050,156.00
Mobile	25,065	14,857	49,840	64,697	74,166,343.00
Monroe	1,460	845	3,083	3,928	4,381,086.00
Montgomery	14,884	10,725	26,473	37,198	43,531,961.00
Morgan	3,382	2,045	6,538	8,583	9,354,114.00
Perry	1,706	1,350	2,725	4,075	4,328,952.00
Pickens	1,269	1,018	2,124	3,142	3,170,221.00
Pike	2,494	1,786	3,908	5,694	6,266,927.00
Randolph	1,465	845	2,894	3,739	4,064,267.00
Russell	3,890	2,100	8,101	10,201	12,082,974.00
St. Clair	2,470	1,541	4,920	6,461	6,880,194.00
Shelby	2,266	1,305	4,449	5,754	6,520,161.00
Sumter	1,754	1,392	2,534	3,926	4,156,004.00
Talladega	4,626	3,186	7,932	11,118	12,227,319.00
Tallapoosa	2,159	1,403	4,076	5,479	5,937,203.00
Tuscaloosa	6,670	5,037	11,311	16,348	17,103,456.00
Walker	2,692	1,647	5,382	7,029	7,929,117.00
Washington	1,119	661	2,191	2,852	3,023,766.00
Wilcox	1,860	1,609	2,893	4,502	4,818,903.00
Winston	1,079	787	1,945	2,732	2,712,280.00

TABLE 17.
CHILD SUPPORT CASES AND COLLECTIONS
OCTOBER 1, 2006 - SEPTEMBER 30, 2007

MONTH	NUMBER OF CASES	TOTAL COLLECTIONS
<u>AVERAGE FOR YEAR</u>	<u>228,732</u>	<u>\$22,777,518.09</u>
October 2006	229,726	23,064,581.57
November	229,749	22,029,345.85
December	229,381	22,193,349.36
January 2007	229,362	23,242,939.91
February	229,257	21,462,756.93
March	228,827	23,609,516.69
April	228,494	22,939,775.79
May	228,246	23,489,073.64
June	227,846	23,021,804.96
July	227,824	23,159,070.99
August	228,079	24,206,429.37
September	227,990	20,911,572.05

TABLE 18.

THE JOBS PROGRAM

OCTOBER 1, 2006 - SEPTEMBER 30, 2007

The Temporary Assistance for Needy Families (TANF) program, established by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA), required states to provide work and training services to recipients of Family Assistance (FA). Called JOBS in Alabama, the program emphasizes work activities and employment of recipients. Child care and other supportive services are available to JOBS participants. The Deficit Reduction Act of 2005 (DRA) made significant changes to TANF requiring states to operate a more intensive JOBS Program and drastically increased the documentation and tracking requirements.

MONTH	MANDATORY PARTICIPANTS	NONCOMPLIANT	EMPLOYED	ACTIVE IN WORK ACTIVITIES 1/
October 2006	11,557	1,189	3,937	1,105
November	11,498	1,233	3,944	1,089
December	10,898	1,319	3,746	1,038
January 2007	10,314	1,334	3,541	996
February	9,920	1,255	3,448	931
March	9,552	1,044	3,450	846
April	9,464	979	3,347	837
May	9,547	999	3,447	753
June	9,456	1,046	3,282	809
July	9,809	1,036	3,447	786
August	10,064	1,038	3,608	892
September	10,256	1,012	3,735	900

1/ Work Activities includes Community Employment, OJT placements, Job Search and Job Readiness activities, vocational education and high school or GED education for select individuals.

TABLE 19.

**SOCIAL SERVICES IN COUNTY DEPARTMENTS
NUMBER OF ADULT ABUSE AND NEGLECT REPORTS**

OCTOBER 1, 2006 - SEPTEMBER 30, 2007

COUNTY	NUMBER OF ADULT ABUSE & NEGLECT REPORTS
MONTHLY AVERAGE NUMBER OF ABUSE & NEGLECT REPORTS.....	412
Autauga	3
Baldwin	10
Barbour	3
Bibb	3
Blount	4
Bullock	1
Butler	3
Calhoun	11
Chambers	4
Cherokee	2
Chilton	3
Choctaw	1
Clarke	2
Clay	2
Cleburne	2
Coffee	2
Colbert	6
Conecuh	5
Coosa	2
Covington	4
Crenshaw	1
Cullman	16
Dale	3
Dallas	9
DeKalb	7
Elmore	3
Escambia	1
Etowah	25
Fayette	3
Franklin	3
Geneva	5
Greene	1
Hale	1
Henry	0
Houston	9
Jackson	2
Jefferson	57
Lamar	1
Lauderdale	11
Lawrence	4
Lee	6
Limestone	7
Lowndes	1
Macon	4
Madison	19
Marengo	1
Marion	7
Marshall	13
Mobile	35
Monroe	2
Montgomery	18
Morgan	3
Perry	1
Pickens	0
Pike	3
Randolph	2
Russell	10
Saint Clair	6
Shelby	5
Sumter	2
Talladega	10
Tallapoosa	3
Tuscaloosa	7
Walker	7
Washington	2
Wilcox	3
Winston	0

TABLE 20.

**SOCIAL SERVICES IN COUNTY DEPARTMENTS
AVERAGE NUMBER OF ADULT FOSTER CARE HOMES**

OCTOBER 1, 2006 - SEPTEMBER 30, 2007

COUNTY	NUMBER OF ADULT FOSTER CARE HOMES
MONTHLY AVERAGE NUMBER OF ADULT FOSTER CARE HOMES.....	96
Autauga	2
Baldwin	4
Barbour	0
Bibb	1
Blount	0
Bullock	2
Butler	3
Calhoun	2
Chambers	0
Cherokee	0
Chilton	0
Choctaw	0
Clarke	1
Clay	0
Cleburne	0
Coffee	8
Colbert	0
Conecuh	1
Coosa	0
Covington	1
Crenshaw	0
Cullman	0
Dale	0
Dallas	*
DeKalb	0
Elmore	1
Escambia	0
Etowah	5
Fayette	0
Franklin	0
Geneva	0
Greene	1
Hale	1
Henry	0
Houston	1
Jackson	0
Jefferson	4
Lamar	0
Lauderdale	1
Lawrence	1
Lee	4
Limestone	0
Lowndes	*
Macon	2
Madison	0
Marengo	0
Marion	0
Marshall	0
Mobile	18
Monroe	1
Montgomery	2
Morgan	4
Perry	3
Pickens	0
Pike	1
Randolph	1
Russell	4
Saint Clair	1
Shelby	*
Sumter	1
Talladega	5
Tallapoosa	2
Tuscaloosa	3
Walker	3
Washington	0
Wilcox	1
Winston	0

* Less than .5.

State Office Directory

DEPARTMENT OF HUMAN RESOURCES

DHR INFORMATION242-1310

FAX NUMBER FOR INFORMATION353-1115

E-MAIL ADDRESS FOR INFORMATIONjbradford@dhr.alabama.gov

DHR Web sitewww.dhr.alabama.gov

Commissioner	(Dr. Page B. Walley)	242-1160
Chief of Staff/Ethics Officer.....	(Nancy Jinright)	242-1160
Deputy Commissioner for Fiscal and Administrative Services	(P. L. Corley)	242-8395
Deputy Commissioner for Family Resources	(Terrie Reid)	242-9378
Deputy Commissioner for Field Administration	(James Slaughter)	353-1170
Deputy Commissioner for Children and Family Services	(Carolyn B. Lapsley)	353-3008
Adult Protective Services	(Doris Ball)	242-1350
FACTS	(Tom Bernier)	270-7300
Administrative Hearings	(William Prendergast)	242-1325
Information Services	(Cheri Martin)	242-3244
Child Support Enforcement	(Faye Nelson)	242-9300
Child Care Services	(Debbie Thomas)	242-1425
Civil Rights/Equal Employment	(Desireé Jackson)	242-1550
Electronic Benefits Transfer	(Johnnie Cox)	242-1723
Training/Field Administration	(Rich Midkiff)	242-9275
Emergency Welfare Services and Employee Safety	(Charles Johnson)	242-9275
Family Services	(Paul Butler)	242-9500
Interagency Planning & Collaboration	(Margaret Bonham)	242-9500
Family Assistance	(Joel Sanders)	242-1773
Finance.....	(Jim Connell)	242-9425
Food Assistance	(Joyce O'Neal)	242-1700
General Services	(Lester Thomas)	240-6800
Public Information	(John Bradford)	242-1850
Legal	(Sharon Ficquette)	242-9330
Management and Fiscal Analysis	(Mike Salter)	242-3327
Personnel	(Thomas King)	242-1780
Fiscal Integrity	(Charles Cook)	242-1900
Quality Control.....	(Blaine Smith)	242-1450
Resource Management and Utilization Review	(Susan Ward)	242-1650
PACT (Public Accountability and Commitment Team).....	(Tommy Crabtree)	1-888-658-6585

All offices listed above are located in Montgomery. The area code is 334.

Directory of DHR County Departments

With some exceptions, the programs and services of the Alabama Department of Human Resources are provided by or through the agency's 67 county departments of Human Resources. All DHR county departments have boards appointed by local governments. These County Boards of Human Resources are the hiring authority for the DHR County Director. The County Director is accountable to the County Board.

AUTAUGA

Director: Onya Johnson
203 North Court Street
Prattville, AL 36067
telephone: (334) 358-5000

CALHOUN

Director: Sharon Mintz
801 Noble Street
Anniston, AL 36202
telephone: (256) 231-7500

CLEBURNE

Director: Marsha Busby
732 Oxford Street
Heflin, AL 36264
telephone: (256) 463-1700

BALDWIN

Director: René Massey
1705 Highway 31 South
Bay Minette, AL 36507
telephone: (251) 580-2800

CHAMBERS

Director: Julia Ann Hyde
410 9th Ave. SW
LaFayette, AL 36862
telephone: (334) 864-4000

COFFEE

Director: Brandon Hardin
3881 Salem Road
Enterprise, AL 36330
telephone: (334) 348-2000

BARBOUR

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County Directors

Federal
oversight
lifted
from DHR

Decree stimulated interest in
plight of mistreated children

Because of R.C. case,
state has model
child welfare system

Taking care
of Alabama's
children

Judge releases Alabama from
long-run child welfare case

Because of R.C. case,
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THE ISSUE A federal
judge lifts court
oversight of the
state's child welfare
practices after nearly
two decades of
litigation.

Alabama
DEPARTMENT OF HUMAN RESOURCES

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Gov. Riley Reacts
to End of Court
Supervision of
Child Welfare
System

The R.C. case comes to an end